



January 22, 2024

To: Midea Customers

Subject: Extension of limited warranty period for Midea major appliances sold in the United States

Dear Valued Partners,

Midea always strives to enhance Customer Satisfaction and stands behind the quality of our products. To demonstrate our confidence in the quality of our products, we are pleased to announce that Midea will extend the manufacturer's limited warranty from one to two years on major appliances in the categories listed below and sold to consumers on or after January 1, 2024.

Midea-branded major appliances affected:

- Refrigerators and Freezers over 11cf
- Built-in dishwashers
- Built-in microwave ovens (over the range, drawer, wall-ovens)
- Ranges: Freestanding and Slide-in
- Built-in cooktops
- Top-load laundry larger than 3.5cf
- All front-load laundry

The terms and conditions of the two year limited warranty are the same as the terms and conditions of the one year limited warranty. Our customer service representatives are available at 1-866-646-4332 to provide any assistance related to product warranty.

For any additional information, please contact your Midea account manager.

Thank you,

/s/ A handwritten signature in black ink, appearing to read "John Herrington".

John Herrington  
President