

Quick Reference | Dealer Support

Sales Orders

Dedicated support for the following

- Order Entry
- Product Availability
- Stock Availability
- Price & Promotion Inquiries
- Order Tracking
- Proof of Delivery
- Bill of Lading

Parts & Service Request

Dedicated support for the following

- Book and Track Service Booking
- Parts Account Set up
- Parts Order Entry
- Parts Availability, ETA's
- Parts Pricing
- Parts Order Tracking
- Parts Technical Questions
- Parts Return Request

Trade & Design Resources

Dedicated support for the following

- Specifications
- Installations
- Design related questions

[E&P Technical Guides](#)



Scan to Access

Other Requests

Contact: Dealer Support Request



[Dealer Support Link](#)



Scan to Access Form

Contact: Sales Support



855.372.7253



sales@fisherpaykel.com

For **Builder Orders Submission** only*



na.buildersales@fisherpaykel.com

* Order can be submitted through the F&P B2B Portal as well

Contact: Global Support Center



888.936.7872



usa.customerCare@fisherpaykel.com



Chat: F&P / DCS Website



fisherpaykel.com

dcsappliances.com

Quick Reference | Customer Support

Parts, Service Request, and Other Requests

Dedicated support for the following

- Parts Purchase
- Parts Availability
- Parts Order Tracking
- Parts technical questions
- Parts Returns Request
- Book Service Appointment
- Track Service Booking
- Product Spec & Install Questions
- Design related Questions
- Products or Parts Damage & Returns

Contact: Global Support Center



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Service Request

[Book a Service](#)



Scan to Book