

## Quick Reference | Dealer Support

### Sales Orders

Dedicated support for the following

- Order Entry
- Product Availability
- Stock Availability
- Price & Promotion Inquiries
- Order Tracking
- Proof of Delivery
- Bill of Lading

**Contact:** Sales Support



**855.372.7253**



[sales@fisherpaykel.com](mailto:sales@fisherpaykel.com)

For **Builder Orders Submission** only\*



[na.buildersales@fisherpaykel.com](mailto:na.buildersales@fisherpaykel.com)

\* Order can be submitted through the F&P B2B Portal as well

### Parts & Service Request

Dedicated support for the following

- Book and Track Service Booking
- Parts Account Set up
- Parts Order Entry
- Parts Availability, ETA's
- Parts Pricing
- Parts Order Tracking
- Parts Technical Questions
- Parts Return Request

**Contact:** Global Support Center



**888.936.7872**



[usa.customercare@fisherpaykel.com](mailto:usa.customercare@fisherpaykel.com)



Chat: F&P / DCS Website



[fisherpaykel.com](http://fisherpaykel.com)

[dcsappliances.com](http://dcsappliances.com)

### Trade & Design Resources

Dedicated support for the following

- Specifications
- Installations
- Design related questions

[F&P Technical Guides](#)



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**Contact:** Design Support



[Trade Resources Fisher & Paykel](#)

[Trade Resources DCS](#)



[designsupport@fisherpaykel.com](mailto:designsupport@fisherpaykel.com)

### Other Requests

**Contact:** Dealer Support Request



[Dealer Support Link](#)



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## Quick Reference | Customer Support

### Parts, Service Request, and Other Requests

Dedicated support for the following

- Parts Purchase
- Parts Availability
- Parts Order Tracking
- Parts technical questions
- Parts Returns Request
- Book Service Appointment
- Track Service Booking
- Product Spec & Install Questions
- Design related Questions
- Products or Parts Damage & Returns

**Contact:** Global Support Center



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[fisherpaykel.com](http://fisherpaykel.com)

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### Service Request

[Book a Service](#)



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